MEMORANDUM

TO: All Employee Housing Tenants

FROM: Lindsey Mescal, Program Supervisor
      Employee Housing Program/DGS

DATE: April 16, 2021

SUBJECT: COVID-19 CONCERNS

The Employee Housing Program and the current events of the COVID-19 pandemic has many concerned. Therefore, our Program is currently working under the Navajo Nation Reopening Plan guidelines (www.navajoreopening.navajo-nsn.gov/Executive-Branch-Guidelines) which include social distancing, personal protective equipment use, and limited interaction among Program personnel and tenants, and restrictions that ensure safety and cautionary procedures. One important measure is that you may be asked screening questions for home entry and we ask tenants to be honest in providing status information.

The Program encourages that tenants and their household members follow the COVID-19 procedures of social distancing by contact our office via a phone call or through email.

1. Program/Maintenance/Stand-by: There will be limited interaction to maintain social distancing. Maintenance will attend to urgent work order service calls, such as, gas leak, water break, sewer backup, fire safety, heating issues, or loss of electric. Tenants must wear masks and socially distance themselves when Maintenance personnel are at your housing unit.
   • Please call our office at (928) 871-7684 during regular business hours for work order services calls. Or email your request to employeehousing@frontiernet.net. Include your name, housing location, contact number, and service request.

2. Stand-by (on-call) services: If there is an emergency work order service call afterhours, weekends, or holidays regarding an outage or sewer backup, contact our standby at (928) 309-8769. Non-emergency work order services calls will be tended to until the next business day.
   • If a non-emergency work order service call is attended to, tenant will be charged.

3. Keep your assigned unit safe. The CDC website (www.cdc.gov) has information on cleaning and disinfecting your home.

4. Please follow Navajo Nation Public Health Emergency Orders, (www.ndoh.navajo-nsn.gov/covid-19) as they are to ensure safety for you and your family.

Keep yourselves and your household safe. We appreciate your communication and cooperation during these challenging times.

xc: File